

F.No. A. 14016/1/2007-Admn.//Part File-1
The National Institute of Health and Family Welfare
(Administration-1 Section)

Dated the 31st July, 2019

Circular


Subject: Common Service Centres (CSC) Complaint Centres

The National Human Rights Commission (NHRC) in addition to the violation of rights to life liberty, equality and dignity also take cognizance of complaints of denial of benefits under various Central and State Welfare Schemes run by various Departments / Ministries. In a part of its exercise to extend the outreach in the country, NHRC has recently initiated following six new modes for filing complaints by the common public:

- (i) Online free net portal www.hrcnet.nic.in
- (ii) Through Post and Speed Post
- (iii) Through 'Madad' Toll-Free No. 14433
- (iv) Madad Centre in NHRC Office
- (iv) Cell No.-9810298900
- (v) And latest through - Three (3) Lakh Common Service Centers in the country on payment of Rs. 30/- at the Rural and Urban Kiosks

As a part of the Government directions, above-stated information is brought to the notice of all the Faculty Members, Employees, and Project Staffs including Project staff on contract, P.G. Students M.D. (CHA, DHA & PGDPHM) and advised to follow the above-stated mode to file their complaints related to the denial of benefits under various Central and State Welfare Schemes run by various Departments / Ministries.

This issues with the approval of the Director.



(Anil Kumar)

Deputy Director (Admn.)

Copy to:

1. All the HODs/Sectional Heads/Nodal Officers all Projects/WMO – with request to bring it to the notice of all staff members working under them
2. PA to Director /Dy. Director (Admn.) / Dean of Studies
3. Notice Board

4. website of NIHFW