



**NATIONAL INSTITUTE OF HEALTH AND FAMILY WELFARE**  
**Baba Gang Nath Marg, Munirka, New Delhi-110067**  
Email: [info@nihfw.org](mailto:info@nihfw.org) Website: [www.nihfw.org](http://www.nihfw.org)

*The National Institute of Health and Family Welfare (NIHFW) is an autonomous body funded by the Ministry of Health & Family Welfare, Government of India. It is an apex technical body to promote Health & Family Welfare programmes through Education, Training, Research, Evaluation, Specialised Consultancy and Advisory Services throughout the country.*

## **TENDER DOCUMENT**

*for*  
**Renewal of SonicWALL NSA 4500 and  
SonicWALL® Enforced Anti-Virus & Anti-Spyware  
at NIHFW**

<b>NAME OF THE FIRM</b>	_____
<b>ADDRESS OF THE FIRM</b>	_____ _____

<b>Last Date &amp; Time of Receiving the Tender</b>	:	<b>18.08.2016</b>	<b>Upto 3:00 PM</b>
<b>Date &amp; Time of Opening the Technical Bid</b>	:	<b>18.08.2016</b>	<b>3:30 PM</b>
<b>Date &amp; Time of Opening the Financial Bid</b>	:	<b><i>will be informed technically qualified bidders only</i></b>	
<b>Tender Document Fee</b>	:	<b>Rs. 500/- (Non refundable)</b>	
<b>Earnest Money Deposit (EMD)</b>	:	<b>Rs. 10000/-</b>	

**Note:** This tender document contains 9 pages and bidders are requested to sign on each page. The Technical Bid & the Price Bid should be sealed by the bidder in separate covers duly superscribed & both these sealed covers are to be put in a bigger cover which should also be sealed & duly superscribed with

**“TENDER FOR RENEWAL OF SONICWALL NSA 4500 and ENFORCED CLIENT  
ANTI-VIRUS & ANTI-SPYWARE at NIHFW”**

## Tender for Renewal of SonicWALL NSA 4500 and SonicWALL® Enforced Anti-Virus & Anti-Spyware at NIHFV

### IMPORTANT NOTICE

TENDERERS RESPONDING TO THIS ENQUIRY SHALL BE DEEMED TO BE AGREEABLE TO THE TERMS AND CONDITIONS HEREIN CONTAINED. THESE TERMS AND CONDITIONS SHALL BE BINDING ON THE SUCCESSFUL TENDERER. CONDITIONAL TENDERS ARE LIABLE TO BE REJECTED. NIHFV WILL PROCESS THE TENDER AS PER NIHFV'S STANDARD PROCEDURES. THE DIRECTOR OF THE INSTITUTE RESERVES THE RIGHT TO REJECT ANY OR ALL OR PART OF TENDER WITHOUT ASSIGNING ANY REASON AND SHALL ALSO NOT BE BOUND TO ACCEPT THE LOWEST TENDER. NIHFV WOULD NOT BE UNDER ANY OBLIGATION TO GIVE ANY CLARIFICATIONS TO THE AGENCIES WHOSE BIDS ARE REJECTED.

### ELIGIBILITY CRITERIA FOR SUBMISSION OF TENDER

Tick (✓) for Enclosures

1. The tenderer should have their own office / service centre in Delhi/NCR.
2. The Bidder should be an ISO certified company.
3. Bidder should be Original Equipment Manufacturer (OEM) / Business Partner or Authorised Distributor / Dealer of Principal Firewall/ Antivirus Vendor and a letter of Authorization from OEM, specific to the quotation should be enclosed.
4. The Bidder should have professionals certified on the firewall and antivirus solution they propose against this quotation. Proof of the same shall be enclosed.
5. The OEM must enclose a certification of having successfully executed at least two enterprise Anti Virus solutions for minimum 250 nodes each in any of the last 3 financial years for any Educational Institute/University/Govt. entity/PSU.
6. An undertaking from the manufacturer is required in this regard stating that they would facilitate the bidder on a regular basis with technology/product updates and extend support for the warranty as well.
7. Vendor should attach the Balance Sheet showing at least Rs. 2 crore annual turnover in each financial year for the last two financial years.
8. Latest Income Tax Clearance Certificate should be enclosed.
9. Tenders must be accompanied by **Earnest Money Deposit (EMD)** of Rs. 10000 (Rupees ten thousand only) vide Demand Draft/Banker's Cheque drawn in favour of the Director NIHFV, payable at New Delhi. No interest is payable on EMD. The Tenders received without EMD are liable to be rejected out rightly.
10. Quotations in SEALED COVER, superscripted with words QUOTATION FOR RENEWAL OF SONICWALL NSA 4500 and ENFORCED CLIENT ANTIVIRUS and ANTI SPYWARE at NIHFV must be dropped in tender box near reception of NIHFV, New Delhi-110 067 on or before 18/08/2016 upto 3:00 p.m. Quotations received unsealed or after the due date and time are liable to be ignored/rejected.

## **GENERAL TERMS AND CONDITIONS**

1. The contract for renewal of subscription will be awarded initially for a period of one year. However, the same will be extendable on year-to-year basis for the maximum additional period of two years, provided the institute finds the services satisfactory.
2. Tender shall be submitted in official tender form only (enclosed). If submitted in any other form, the same shall be summarily rejected. No paper to be detached from the tender form
3. The Tender may be obtained from Accounts Section, NIHFV, New Delhi after depositing the **Tender Cost of Rs. 500/-** (Rupees five hundred only) in cash. In case the tender form is downloaded from website, the tender cost should be submitted with the Technical bid in the form of Demand Draft drawn in favour of Director NIHFV payable at New Delhi. The cost of tender form will not be refunded in any case. Tender received without tender cost will be summarily rejected.
4. EMD of successful bidder will be retained till the supply of the ordered items and will be returned only on receipt of performance security. No interest shall accrue on this deposit. In case the bidder expresses inability to supply the ordered items or unable to supply the items as per terms and conditions of the Purchase Order, the EMD will be forfeited.
5. In case of unsuccessful bidders, the EMD will be returned without any interest after the tender has been finalised
6. The Financial Bid of only technically qualified bidder will be opened.
7. Tenderer submitting single quotation or combining "Technical" & "Financial" bid is liable to be rejected.
8. The tender is liable to be rejected if complete information is not given there-in, or if the particulars and data (if any) asked for in the Schedule of the tender are not filled in correctly.
9. Price: Price should be quoted in Indian Rupees. The rates should be indicated clearly in the financial bid
10. All Taxes & other charges, if any, should be mentioned clearly; otherwise, the rates will be treated as all inclusive.
11. Conditional tenders shall not be accepted.
12. The successful firm will have to submit a Performance Security Deposit @ 5% of the total Value of tender in form of Bank Guarantee or Demand Draft in favour of Director, NIHFV. No interest will be paid on this deposit which will be refunded after two months on completion of warranty/service period of the Product/Services and after adjusting dues, if any.
13. For any imported items, the vendor/agent should produce an authorization certificate from the Manufacturing Company and should enclose a copy of the same with the Technical bid.
14. The product shall be delivered and installed at National Institute of Health & Family Welfare, Baba Gangnath Marg, Munirka, New Delhi -110067 by the bidder at its own cost within Ten days from the date of acceptance of work order. The bidder should submit documentation proof of installation, license details of the product.

15. The full & final payment shall be made after delivery and successful installation/ configuration, commencement of services and satisfactory report submitted by NIHFW Official and submission of bill.
16. The successful vendor should agree to impart training to the concerned NIHFW official at their own cost.
17. The vendor should have the qualified engineers/ staff to attend to After Sales Service at NIHFW New Delhi Centre where the Product/Services are to be supplied and installed.
18. Support/Service: Quotation/Bid should inclusive of supply, installation, configuration, etc. on site after sales service & support to be provided as and when required for at least one year or as per OEM whichever is higher.
19. Tenderer must sign along with company seal on each page of the tender document as a token of the acceptance of tender conditions failing which tender may be rejected.
20. NIHFW reserves the right to accept or reject any or all the tenders either fully or partly or may cancel the tender without assigning any reasons and is not bound to accept the lowest bid.
21. Any disputes arising out of this contract shall be subject to the Indian laws and jurisdiction of courts located in Delhi.

Signature of Authorized person of the  
Firm/Agency with stamp/ seal

# **Tender for Renewal\* of SonicWALL NSA 4500 and SonicWALL® Enforced Anti-Virus & Anti-Spyware at NIHF**

## **TECHNICAL DETAILS OF THE PRODUCT/SCOPE OF THE WORK**

### **1) The SonicWALL NSA 4500 firewall**

#### **System Information**

**Model : NSA 4500**  
**Product Code : 6105**  
**Firmware Version : SonicOS Enhanced 5.9.1.6-5o (or higher version)**

Renewal of subscription (one year) SonicWALL Comprehensive Gateway Security Suite with view point includes Gateway Anti-Virus, Anti-Spyware, Intrusion Prevention and Application Intelligence

- Deep Packet Inspection for SSL (DPI – SSL)
- Automated/enforced installation and deployment
- Always on, automatic virus protection
- Always on, automatic spyware protection
- On-demand and scheduled scanning
- Comprehensive web-based reporting
- Two premium anti-virus technologies
- Very latest in software features, protection from future vulnerabilities
- Prompt and professional service
- Extension of Hardware warranty for one year

### **2) The SonicWALL® Enforced Anti-Virus & Anti-Spyware**

Renewal subscription of McAfee Enforced Anti-Virus and Anti-Spyware should have the following features:

- Automated/enforced installation and deployment
- Automated anti-virus and antispyware client enforcement
- Always on, automatic virus protection
- Always on, automatic spyware protection
- On-demand and scheduled scanning
- Comprehensive web-based reporting
- License sharing

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\* Renewal of subscription means providing licensed services in continuation of existing / latest versions of firmware /software of the product/services mentioned above at Sr. No. 1 and 2.

## PROFORMA OF COMPANY PROFILE

1.	(a) Name of the Tenderer's firm/ Organization/ Agency	:	
	(b) Name of the Proprietor/ Partner	:	
2.	Office Address	:	
	Telephone/ Mobile No.	:	
	Fax No.	:	
	E-mail Address	:	
	Website address if any	:	
3.	Name and Designation of Coordinating Person with email and mobile number	:	
4.	Whether firm is Original Equipment Manufacturer (OEM) / Business Partner or Authorised Distributor / Dealer of Principal Firewall/ Antivirus	:	
		:	

Signature of Authorized person of the  
Firm/Agency with stamp/ seal

**Date:** \_\_\_\_\_

**Place:** \_\_\_\_\_

**National Institute of Health & Family Welfare  
Baba Gangnath Marg, New Delhi**

**TECHNICAL BID**

**To be deposited in separate sealed Cover-I (Super scribed with “Tender for RENEWAL OF SONICWALL NSA 4500 AND ENFORCED CLIENT ANTI-VIRUS AND ANTI-SPYWARE (McAfee) - Technical Bid”)**

1.	Name of the firm/ agency	:	
2.	Whether Agreed for Security Deposit @ 5% of Order Value if selected for supply	:	Yes/ No. _____
3.	Whether Technical & Financial Bid submitted in separate envelops and superscribed properly	:	Yes/ No. _____
4.	Total turnover of the company for last 2 years (supporting audited document should be submitted)	:	2013-14                      2014-15
			Rs. _____                      Rs. _____
5.	Whether agreed to abide by all the terms & Conditions mentioned in the tender paper	:	Yes/ No. _____
<b>REQUIRED DOCUMENTS:                      Attached/Not-attached (Enter reason wherever applicable)</b>			
1.	Whether EMD submitted (Tender received without EMD shall be rejected)		Yes/No _____ If yes, DD No. _____ dated _____ for Rs. _____ drawn on _____ favouring NIHFW, payable at New Delhi is enclosed.
2.	Self-attested copy of Firm/Agency establishment Certificate		Yes / No _____
3.	Self-attested copy of VAT Registration Certificate along with TIN number of Agency/Firm		Yes / No _____
4.	Self-attested copy of PAN Card (number) under Income Tax Act.		Yes / No _____
5.	Income Tax Return for the last two financial years i.e. 2013-14 and 2014-15		Yes / No _____
6.	ISO Certificate Attached	:	Yes / No _____

7.	A certificate of having successfully executed atleast two enterprise anti-virus solutions for minimum 250 nodes		: Yes / No _____
8.	Additional information, if any (attach separate sheet if required)		

**NOTE:**

- i. **The EMD to be deposited along with Technical bid.**
- ii. **All the supporting documents should be enclosed along with this Technical Bid.**

Signature of Authorized  
person of the Firm/Agency  
with stamp/ seal

**Date:** \_\_\_\_\_

**Place:** \_\_\_\_\_



## FINANCIAL BID

**To be deposited in separate sealed cover-II Super scribed with  
"Tender for Renewal of SonicWALL NSA 4500 Firewall and  
Enforced Client Anti-Virus and Anti-spyware"**

*The Financial Bid will be opened of technically qualified bidders only.*

Name of the Tenderer:.....

Sr No	Item Description	Quantity	Price (in Rs.)	<u>Tax details</u> Tax type, % Tax Amount	Total cost (in Rs)
1	Subscription Renewal of Dell SonicWALL Comprehensive Gateway Security Suite with Viewpoint for NSA 4500 (1 Year)	1			
2	Subscription Renewal of SonicWALL® McAfee Enforced Anti-Virus & Anti-Spyware (1 year)	300 Client Licenses			
<b>Grand Total</b> (Total Cost of Item Sr. No. 1 + 2)					
<b>Grand Total</b> (in Words) Rupees _____ _____					

**(Authorised signature of the bidder)  
(with seal of the firm)**